Urban Governance Workshop

*Digital Governance and Public Service Delivery: Comparing City Experiences Across the Globe*

Thursday, June 24, 2021
7:30PM - 10:45PM Beijing/Hong Kong; 13:30PM - 16:45PM Brussels;
7:30AM - 10:45AM New York; 6:30AM - 9:45AM Chicago; 12:30 PM -15:45PM Nigeria;
Zoom Meeting Link: https://utoronto.zoom.us/j/87643882388
Zoom Online Meeting ID: 876 4388 2388
Password: 123456

Each presenter will have 5 minutes to present, following a 10-minute discussion from 2 discussants and a 5-minute free discussion.

**Session I Chair:** Steven Van De Walle (KU Leuven, Belgium)

07:30-07:35 Welcome: Jiannan WU (Shanghai Jiao Tong University)

07:35-07:55 Knowing and Governing the City: Four Citizen Engagements in Digital Urbanism
Presenter: Evelien de Hoop (Vrije Universiteit Amsterdam)
Discussant 1: Steven Van De Walle (KU Leuven, Belgium)
Discussant 2: Ali A. Guenduez (University of St.Gallen)
Discussion

07:55-08:15 Who is leading the Digital Transformation in Public Administration? CIO and CDO perspectives on Digital Transformation, their Roles and Responsibilities
Presenter: Ali A. Guenduez (University of St.Gallen) & Ines Mergel (University of Konstanz)
Discussant 1: Bingqin Li (The University of New South Wales)
Discussant 2: Mila GascoHernandez (University at Albany, SUNY)
Discussion

08:15-08:35 Digital Governance in Pandemic Prevention and Control: Comparison between Mega-Cities
Presenter: Fang Ao (Graduate School of the Chinese Academy of Social Sciences)
Discussant 1: Jiannan Wu (Shanghai Jiao Tong University)
Discussant 2 : Ines Mergel (University of Konstanz)
Discussion

08:35-08:55 What are the Implications of Digitalization for the Organizational Capacity of Local Governments? Evidence From Three European Cities
Presenter: Mila GascoHernandez (University at Albany, SUNY) & Maria Cucciniello(University of Edinburgh)
Discussant 1: Hongtao Yi (Ohio State University)
Discussant 2: Evelien de Hoop (Vrije Universiteit Amsterdam)
Discussion
08:55-09:00  Break

**Session II**  
**Chair:** Alfred Tat-Kei Ho (City University of Hong Kong)

**09:00-09:20**  
**Big, Open and Linked Data Need Political Philosophy: Fostering the Ethical Use of Data in Predictive Analysis**

*Presenter:* Richard K. Nkrumah (The University of Nebraska at Omaha)  
*Discussant 1:* Bingqin Li (The University of New South Wales)  
*Discussant 2:* Sukumar Ganapati (Florida International University)

**Discussion**

**09:20-09:40**  
**The Governance of Data Is Central to the Governance of Institutions**

*Presenter:* David Landsbergen (Ohio State University)  
*Discussant 1:* Alfred Tat Kei Ho (City University of Hong Kong)  
*Discussant 2:* Corey Kewei Xu (Hong Kong University of Science and Technology)

**Discussion**

**09:40-10:00**  
**Standardizing Local Governance Data: Prospects and Challenges**

*Presenter:* Sukumar Ganapati (Florida International University)  
*Discussant 1:* Jiannan Wu (Shanghai Jiao Tong University)  
*Discussant 2:* David Landsbergen (Ohio State University)

**Discussion**

**10:00-10:20**  
**The Interconnection of Decision-making Tools in the Era of Digital Governance: A Case Study on Disaster Recovery**

*Presenter:* Corey Kewei Xu (Hong Kong University of Science and Technology) & Tian Tang (Florida State University)  
*Discussant 1:* Hongtao Yi (Ohio State University)  
*Discussant 2:* Chinedu Ofoma (Federal University Lokoja)

**Discussion**

**10:20-10:40**  
**A Digitalization Driven Public Service: The Convergence and Divergence between Nigeria and Ghana**

*Presenter:* Chinedu Ofoma (Federal University Lokoja)  
*Discussant 1:* Tian Tang (Florida State University)  
*Discussant 2:* Richard K. Nkrumah (The University of Nebraska at Omaha)

**Discussion**

**10:40-10:45**  
**Closing Remarks:** Jiannan Wu (Shanghai Jiao Tong University, Editor-in-Chief, *Urban Governance*)